



# Claim Void Reports

Updated:  
February 2013

## *How often are claim void reports sent?*

TPL sends monthly reports directly to Medicaid providers via mail and CHAMPS. These reports indicate Medicaid paid claims where TPL has identified other Insurance (OI) as liable for the claim.

## *How do I access my claim void reports?*

Claim void reports are accessible in CHAMPS.

1. Access CHAMPS via your State of Michigan Single Sign On (SSO) user ID and Password.

State of Michigan Single Sign On

User ID

Password

Login

\* If you do not have a User ID, please click

[I forgot my Password](#)

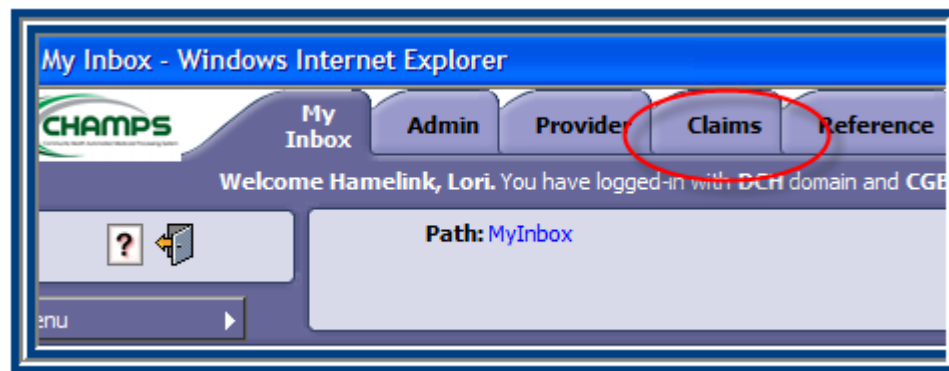
2. Select the Billing NPI and one of the following profiles: CHAMPS Full Access, CHAMPS Limited Access, Provider Enrollment Access, or View Provider Enrollment.
3. Select the "Archived Document" hyperlink.

4. Select "TPL Recovery" within the "Document Type" the drop-box menu. Select "Document Name" and enter % within the Filter 1 drop-box menu. Select "Go".

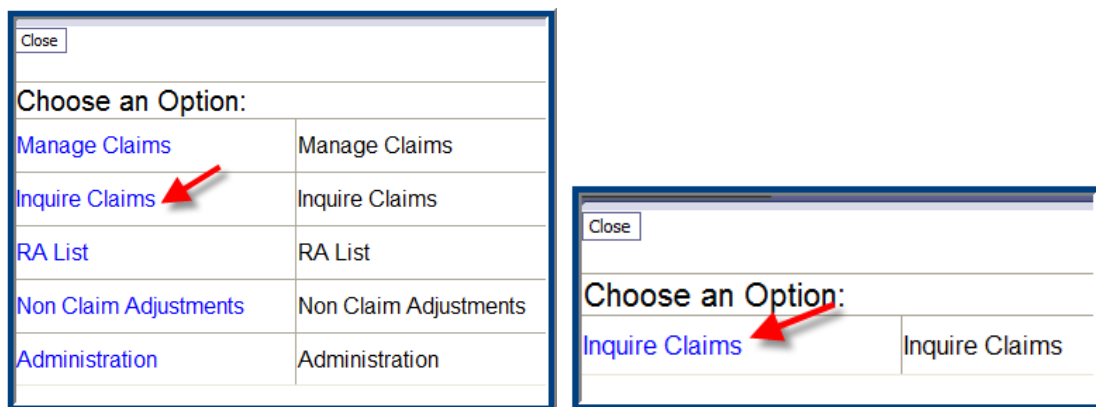
A list of all TPL Recovery letters that are associated to the Billing NPI selected during log-in will generate. If there are question on how to access Archived Documents, please contact Provider Inquiry at 1-800-292-2550.

### *How do I review or verify that a claim was voided?*

1. Select the 'Claims' tab.



2. Select "Inquire Claims" and "Inquire Claims" again in the sub-menu.



3. Select "TCN" from the "Filter By" and enter the TCN number and select "All" from the "Get" drop-box menus. Select "Go".



4. Information related to the claim will generate, including "Claim Status".

Inquire Claims:

Filter By : TCN  And  And  And  With Claim

Status  With Processing Status  In Claim  Get All  Go

TCN ▲▼	Beneficiary ID ▲▼	Billing Provider NPI ▲▼	Claim Type ▲▼	From Date ▲▼	To Date ▲▼	Submitted Charges ▲▼	Claim Status ▲▼	Processing Status ▲▼	Approved Amount ▲▼	Pay Cycle Date ▲▼
311031210166882000			F-Outpatient OPPS	09/09/2010	09/30/2010	\$43,632.00	Void	RA Generated	\$74.01	11/24/2010

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